



University of
Pittsburgh®

School of Business



Friday

October 23, 2026
8:30 a.m. to 4:00 p.m.

On Site

Alumni Hall,
University of
Pittsburgh
Campus

40 Seats

Each participant will receive a digital badge and certificate of completion.

Lean Six Sigma: An Introduction

Gain valuable insights
on quality and process
improvement.

[Register Here](#)

or by scanning the QR code



Designed for You

Are you interested in learning about process improvement? Do you manage a process or supervise someone who does? Are you achieving the outcomes you expect in the time you expect to achieve them?

Would you like to learn about a structured method for quality and process improvement? Would you like to learn how Six Sigma might aid you in approaching your projects, improving the process, and achieving the results you expect?

This interactive course will introduce you to the fundamental aspects of Lean Six Sigma and how you might use them in your role.

Faculty Instructor



Dr. Krista Foster
Teaching Assistant Professor

Dr. Krista Foster is a dynamic researcher and educator specializing in healthcare operations. With a PhD in Business Analytics and Operations from the University of Pittsburgh, Krista has a passion for solving real-world inefficiencies. Krista brings deep expertise in data-driven process improvement, emergency department management, and supply chain analytics to help transform how organizations operate.

Cost

Early Bird Rate \$595 (by September 28)
Group Rate \$595 (three or more)
Regular Rate \$695 (Deadline October 9)
*A few scholarships are available

Center for Supply Chain Management Sponsors: please contact the Center at the email below.

For More Information

scmcenter@pitt.edu

Session Description

Lean Six Sigma is a disciplined, data-driven approach to process improvement aimed at the near elimination of defects from every product, process, and transaction. Lean Six Sigma utilizes a five-phase problem-solving methodology.

In this session you will explore the five phases and be introduced to some useful tools through hands-on activities.

1. Define
2. Measure
3. Analyze
4. Improve
5. Control

More Than Manufacturing

The Lean Six Sigma approach applies to processes in any organization or industry and is not limited to manufacturing. If you have a process you want to improve, this course is for you!

Agenda

8:30 a.m.	Networking Breakfast
9:00 a.m.	Session One
12:00 p.m.	Lunch
1:00 p.m.	Session Two
4:00 p.m.	Departure

